

# DOUBLE LIMITED LIFETIME WARRANTY

## A. Window Warranty

The vinyl windows installed on the property at the address specified in this Warranty are warranted by the manufacturer, Badger Custom Windows, Inc., to the Property Owner as follows subject to the terms and conditions of this warranty:

- **Main Window Frame and Sash Frame** are warranted against blistering, corroding, flaking or peeling, for a limited lifetime to the original property owner, from the date of installation. For the first year that this warranty is in effect, Badger Custom Windows, Inc. will repair or replace, at its option, the defective parts or components involved (labor and materials included). After the first year this warranty is in effect, Badger Custom Windows, Inc. will repair or replace, at its option, the defective part or component involved (labor cost not included). This warranty shall remain in effect on the main windows and sash frames only if normal cleaning practices as noted later in this certificate are followed periodically.

- **Insulating Glass Components Unit** of the window is warranted for a period of 30 years from date of installation against material obstruction of vision resulting from film formation or dust collection between interior glass surfaces, caused by failure of the hermetic seal. For the first year that this warranty is in effect, Badger Custom Windows, Inc., will repair or replace, at its option, the defective parts or components involved (labor and materials included). In the second through the 30th year this warranty is in effect, Badger Custom Windows, Inc., will repair or replace, at its option, the defective parts or components involved (labor costs not included).

- **Glass Breakage Warranty** for your peace of mind this Glass Breakage Warranty is offered to you, the original purchaser of our windows. Should the glass crack or break, notify our office and an insulated glass unit (IGU) will be sent to the dealer nearest your home. It is then your responsibility to pick up the new IGU and install it in the existing sash frame. This Glass Breakage Warranty covers the original window purchase for your single family home up to Ten (10) years from date of installation and is not transferable. Items not covered in this Glass Breakage Warranty are: fire, flood, or other acts of God; wars, riots and vandalism; and does not cover tempered, bevel-cut, tinted, or other specialty glass; or is the result of faulty maintenance, or faulty installation.

- **Component Mechanical Parts** of the Window-locks, keepers, and operators are warranted against failure caused by defects in material and workmanship for a Limited Lifetime to the original property owner from the date of installation, Badger Custom Windows, Inc. will repair or replace, at its option, the defective part or component involved (labor costs not included).

- **Bay and Bow Windows** - The component window units are warranted for a limited lifetime, to the original property owner, from the date of installation. For terms of the warranty see: Main Window Frame and Sash Frame Section. All wood members of the Bay or Bow unit are warranted for a period of one year from the date of installation. The warranty is null and void if the wood members are not properly sealed with a protective coating or paint, varnish or an equivalent product.

- **Property Ownership Status** - If the building in which the Badger Custom Windows are installed is owned by an entity other than an individual resident owner, whether by a corporation, partnership, an unincorporated association, or by a government or public entity, including without limitation, a church or school, then the warranty period shall be a Ten (10) Year Limited Warranty from the date of window installation, applicable to all window parts and components, with labor at no charge to Property Owner on warranted work for a one (1) year period, from date of window installation, and subject to all other terms and conditions of this Limited Warranty.

**B. Conditions Not Covered By This Warranty** - This Warranty does not cover breakage of glass or torn screens from any cause whatsoever. This Warranty only covers the conditions specified herein and does not include defects or damage attributable to installation, normal weathering, atmospheric pollutants or mildew, or caused by misuse, abuse, building settlement or structural failure of walls or foundation, or if subjected to stresses, resulting from localized heat which caused excessive temperature differential over glass surfaces or edges or any other causes beyond our control and unrelated to the manufacturing process.

This Warranty does not apply if the windows are painted, varnished, or coated with any substance other than the manufacturer's original finish, or if expanding foam insulation is used.

Condensation on windows occurs as the natural result of humidity within the house or building area, and changes in interior/exterior temperatures, and does not indicate a defect in the window and is not included in this Warranty.

This Warranty is valid only if windows manufactured by Badger Custom Windows, Inc. are used but shall be void if window accessory products not manufactured or approved by Badger Custom Windows, Inc., are installed which cause defects to occur in the windows.

This Warranty does not cover any defects or damage attributed to earthquakes, hurricanes, tornado, cyclone, hail, lightning, fire, acts of God, flood, wind-borne objects, ice, hail, or weather of a catastrophic nature as defined by the United States Weather Bureau or harmful chemicals, fumes, or vapors directly applied to the window or in the atmosphere.

**C. Claims and Remedies** - If the windows do not conform to this Warranty during the time period specified in the provisions of this Warranty, then Badger Custom Windows, Inc. agrees at its option to repair or replace any defective part or components. This Warranty does not include labor costs except where specifically stated, and Badger Custom Windows, Inc. will not be responsible for any costs incurred in the removal or replacement, installation or reinstallation of the window or any part or component of the window.

**IMPORTANT:** Any claims under this Warranty must be made within thirty (30) days after the defect was first discovered or reasonably could have been discovered. All Warranty claims must be sent to: Badger Custom Windows, Inc., 2728 Davey Street, Eau Claire, WI 54703. Attn. Warranty Claims Department and should describe the defect claimed, and contain a copy of proof of purchase. If your claim falls within this Warranty, Badger Custom Windows, Inc. will instruct you to ship the defective part or component to Badger Custom Windows, Inc., transportation charges prepaid. Badger Custom Windows, Inc., will pay transportation charges back to the Property Owner's premises.

Badger Custom Windows, Inc. reserves the right to discontinue or change any window as manufactured. If the part or component of the originally manufactured window is not available, and Badger Custom Windows Inc. determines to make replacement, Badger Custom Windows, Inc. shall have the right to substitute such part or component designated by Badger Custom Windows, Inc. to be equal quality.

THE WARRANTY STATEMENTS CONTAINED IN THE CERTIFICATE SET FORTH THE ONLY EXPRESS WARRANTIES EXTENDED BY BADGER CUSTOM WINDOWS, INC. FOR THE WINDOWS, AND THE PROVISIONS OF THIS CERTIFICATE SHALL CONSTITUTE THE PROPERTY OWNER'S EXCLUSIVE REMEDY FOR BREACH OF THE WARRANTY GIVEN UNDER THIS CERTIFICATE. BADGER CUSTOM WINDOWS, INC. SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY WRITTEN OR IMPLIED WARRANTY ON THE WINDOWS.

Some states do not allow limitation on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## Double Limited Lifetime Warranty

This warranty may be transferred from the original purchaser to a subsequent owner for a period of 30 years from the date of installation as determined by proof of purchase provided Badger Custom Windows receives notification of transfer of property within 30 days of transfer of title, failure to notify Badger Custom Windows relieves Badger Custom Windows of any further obligation. To complete the transfer of Warranty, the former owner must sign this certificate below and return it along with a check for \$125.00 to Badger Custom Windows, Inc., 2728 Davey Street, Eau Claire, WI 54703. A new certificate validated as transferred will be returned to the new owner.

\_\_\_\_\_ (date)

(former owner signature)

\_\_\_\_\_ (date)

(new owner signature)

Property Owner (new)

Property Address

City

State

Zip

Date of Installation

Manufactured by:

Badger Custom

Windows, Inc.

2728 Davey Street

## REGISTRATION CERTIFICATE

Inv #

BADGER CUSTOM WINDOWS LIFETIME LIMITED WARRANTY

With Transferability Provisions

This registration certificate card must be completed, signed by both Original Purchaser-Present Property Owner and contractor, and returned to Badger Custom Windows within ninety (90) days of the date of window installation in order to validate warranty coverage under the Lifetime Limited Warranty issued by Badger Custom Windows. Return Card to:  
Badger Custom Windows, 2728 Davey Street, Eau Claire, WI 54703  
Window Warranty Services

Date of Window Installation \_\_\_\_\_ Window Frame Color \_\_\_\_\_ Type of Window \_\_\_\_\_

Original Purchaser-Present Property Owner \_\_\_\_\_

Location of House or Building: Street \_\_\_\_\_ City or Town \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

The Purchaser-Present Property Owner named above has purchased the Badger Custom Windows System and will become entitled to protection under the Badger Custom Windows Lifetime Limited Warranty, a sample of which was made available for inspection by the Original Purchaser-Present Property Owner during the sales presentation. We hereby certify that the above installation pertains to this warranty. The contractor authenticates the date of this installation as the installing contractor to the Property Owner for the Badger Custom Windows System specified under this Limited Warranty.

CERTIFICATE WS- Contractor Name \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Date \_\_\_\_\_ Contractor's Signature \_\_\_\_\_

Acknowledged and Accepted: \_\_\_\_\_

## Lubricate Windows With Armor All.

Spray the tracks where the windows move and wipe down with a clean cloth. This will allow the windows to operate more freely and extend the life of the moving parts.

## Use A Silicone Spray Product To Lubricate

### Casement Windows

Spray the hinges and parts that slide in the tracks thoroughly, wipe off excess, and keep them clean for best operation.

USE OF OIL-BASED PRODUCTS SIMILAR TO WD-40 ARE NOT RECOMMENDED

## Suggested Cleaning of Main Frame and Sash Frame

The exterior surface of the main frame and sash frames of the window or door will be exposed to airborne dirt. Rainfall may be adequate to remove surface dirt. In areas not accessible to rain, spray the window frame and sash frames with a garden hose periodically. To remove more stubborn dirt accumulation, follow these simple instructions:

If the dirt is hard to remove, such as soot found in industrial areas, wipe down the window with a solution made up of the following:

1/3 cup powder detergent  
(e.g. Tide, Fab, or equivalent powder detergent\*)

2/3 cup household cleaner  
(e.g. Soilax, Spic & Span or equivalent\*)

1 gallon of water

If mildew is a problem in your area, use the solution above, but substitute 1 quart of liquid laundry bleach for 1 quart of water.

CAUTION: WHEN USING CLEANING AGENTS, FOLLOW THE PRODUCT MANUFACTURER'S PRECAUTIONARY SAFETY RECOMMENDATIONS ON CONTAINER LABEL.

DO NOT USE CLEANERS CONTAINING ABRASIVE PARTICLE, SOLVENT OR PAINT REMOVERS FOR CLEANING THE VINYL MAIN FRAME AND SASH FRAMES.

This cleaning information is suggested in an effort to be of assistance; however, manufacturers can assume no responsibility for results obtained which are dependent on the solution as prepared and method of application.

\*Reference to proprietary names is for illustrative purposes only and is not intended to suggest that there are not equally effective competitive products.